Microsoft's .OFFICE Registry Domain Name Terms & Conditions

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.OFFICE Registry Domain Name Terms & Conditions

These .OFFICE Registry Domain Name Terms & Conditions (".OFFICE Registry T&Cs") set out the terms and conditions governing the registration and use of a .OFFICE domain name.

The .OFFICE Registry T&Cs may be updated periodically. The current version can be found at nic.office, and your continued registration of a .OFFICE domain name after any such update shall constitute your acceptance of any such update.

The .OFFICE Registry T&Cs are to be read in conjunction with the .OFFICE Registration Policy. No other agreements or representations supplement or alter the terms of this .OFFICE Registry T&Cs except as expressly incorporated herein.

Any undefined capitalised term in the .OFFICE Registry T&Cs shall have the meaning set out in the ICANN Registry Agreement applicable to the .OFFICE registry, available at https://www.icann.org/resources/agreement/office-2015-03-12-en.

All communications and information under this .OFFICE Registry T&Cs shall be in English.

General/Definitions

Abuse Point of Contact means the .OFFICE registry's abuse response team (which can be contacted at <u>abuse_office@valideus.com</u>)

ICANN means the Internet Corporation for Assigned Names and Numbers.

Microsoft means Microsoft Corporation, a company organized under the laws of the State of Washington, U.S.A., and located at One Microsoft Way, Redmond, WA 98052.

Microsoft Affiliate means any person or entity that, directly or indirectly, through one or more intermediaries or in combination with one or more other persons or entities, controls, is controlled by, or is under common control with Microsoft.

.OFFICE means the .OFFICE Top Level Domain.

.OFFICE Registration Policy means the .OFFICE Registry Domain Name Registration Policy which sets out the eligibility criteria for domain names in the .OFFICE registry.

Registrar means an ICANN-accredited registrar.

Registry means Microsoft as a provider of TLD registry services for the .OFFICE Top Level Domain registry.

Registry Services Provider means the entity providing back-end technical and operational services for the day-to-day functioning of the .OFFICE registry.

You or your means an individual or entity that registers and/or uses a .OFFICE domain name.

Terms used in the singular or plural are merely for convenience, and shall apply mutatis mutandis, as the context may require.

Registration Terms & Conditions

By submitting a request to register a .OFFICE domain name, or by asking Microsoft to maintain or renew a .OFFICE domain name registration, or by using a .OFFICE domain name you acknowledge and agree that:

- You have read and understood and agree to be bound by the current version of the .OFFICE Registration Policy and the .OFFICE Registry T&Cs (set forth at nic.office) governing inter alia the registration and use of domain names in the .OFFICE registry.
- You further represent and warrant that you are authorized to undertake a .OFFICE domain name registration and/or use a .OFFICE domain name and enter into an agreement on behalf of or by Microsoft or a Microsoft Affiliate.
- You are bound to and will abide by all ICANN Consensus Policies.
- Registration of a .OFFICE domain name merely provides you with a temporary, revocable, and non-transferrable license to register or use that domain name, and you agree that all .OFFICE domain name registrations are made for the benefit of Microsoft in furtherance of its goals and operating principles.
- All .OFFICE domain name registrations are, and shall irrevocably remain, the sole property of Microsoft and that any attempted transfer, delegation, or assignment to any third party may be considered void ab initio.
- Registration of .OFFICE domain names are subject to Microsoft's .OFFICE Whois data requirements (i.e., you agree to provide Microsoft with complete, accurate, and current contact details for the registrant in the form approved by Microsoft). Registrant will also give its complete and unqualified consent for Microsoft's publication of any such Whois data.
- You will immediately (and in any event within 48 hours of any change) update your contact details, and certify their accuracy annually if requested by the Registrar.
- Microsoft reserves the right to periodically verify your contact details, and to cancel or revoke your domain name registration for any non-compliance with these .OFFICE Registry T&Cs, including your obligation to provide accurate, and current contact details.
- Microsoft disclaims any liability for any loss or damage suffered by you as a result of any communication failure due to your provision of inaccurate contact details.
- Microsoft reserves the right, in its sole discretion to lock, cancel, revoke, or otherwise make changes to your domain name registration including by making changes to DNS settings or taking any other action (including any actions made possible in the future by changes in DNS-related technical protocols or otherwise) deemed necessary by Microsoft in its sole discretion pursuant to .OFFICE Registry T&Cs and .OFFICE Registration Policy.
- You will be subject to and abide by the ICANN-mandated rights protection mechanisms, including the Uniform Domain Name Dispute Resolution Policy ("UDRP") and Uniform Rapid Suspension system ("URS"). The UDRP policy and rules are located at <u>www.icann.org/dndr/udrp/policy.htm</u>. The URS policy and rules are located at <u>http://newgtlds.icann.org/en/applicants/urs</u>.

Acceptable Use

Microsoft reserves the right to periodically undertake .OFFICE Acceptable Use and/or Abuse/Malicious Conduct Prevention and Mitigation compliance reviews; in its sole discretion, Microsoft's .OFFICE domain name management team may cancel, revoke, or otherwise make (or require you to make) changes to a .OFFICE domain name registration if in Microsoft's sole discretion it finds your registration and/or use of a .OFFICE domain name fails to comply with the .OFFICE Registration Policy or the .OFFICE Registry T&Cs. In order to assess compliance as to the .OFFICE Registration Policy or the .OFFICE Registry T&Cs, or to otherwise ensure secure and stable operations, Microsoft may produce statistical reports identifying any security threats identified and actions taken in response; any such reports may be provided to ICANN upon their request or in connection with Microsoft's contractual obligations.

By registering a .OFFICE domain name, or by asking Microsoft to maintain or renew a .OFFICE domain name registration, you agree that

- your registration and/or use of such .OFFICE domain name is and will remain to be for the benefit of Microsoft in support of its goals and operating principles.
- You represent and warrant that:
 - your registration and/or use of such .OFFICE domain name does not and will not knowingly violate, abuse, or infringe the rights of any third party including but not limited to intellectual property rights. It is your responsibility to determine whether your domain name registration does or may infringe or violate the rights of a third party.
 - you will not distribute malware or operate botnets, or engage in phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or any other activity contrary to applicable law.
 - your registration and/or use of such .OFFICE domain name does not and will not give rise to any morally objectionable, unlawful, or otherwise socially questionable conduct, nor will your registration and/or use of the .OFFICE domain name give rise to a violation of any applicable laws or regulations, nor will your .OFFICE domain name registration or use in any way harm the reputation or goals and operating principles of Microsoft.
- You warrant and represent that where your registration or use of a .OFFICE domain name is a letter/letter two-character ASCII label then you will take steps to ensure against misrepresenting or falsely implying that you or your business is affiliated with the corresponding government or country-code manager if such affiliation, sponsorship or endorsement does not exist.

Rapid Takedown Process

In furtherance of Microsoft's efforts aimed at abuse prevention and mitigation, or where it appears that a .OFFICE domain name is being used to threaten the stability and security of the .OFFICE Registry or is a part of a real-time investigation by law enforcement, Microsoft may, either on its own initiative or at the request of a third party, initiate a rapid takedown process.

In such case, once the situation has been assessed by Microsoft's .OFFICE domain name management team, the Registrar may be contacted for its cooperation in taking the subject domain name down (by placing the domain name on hold or by deleting the domain name in its entirety), unless a compelling argument is provided by the Registrar to the registry on which basis the subject domain name may remain in the zone. In either event, if the Registrar has not reacted within 12

hours of the .OFFICE registry's request, the .OFFICE registry may place the subject domain name on "ServerHold" or any other status it deems appropriate. If Microsoft's .OFFICE domain name management team determines that the subject .OFFICE domain name is being used to threaten the stability and security of the .OFFICE registry or is a part of a real-time investigation by law enforcement, Microsoft's .OFFICE domain name from the zone, in which case the .OFFICE registry will inform the Registrar of such action being taken.

Abuse/Malicious Conduct Prevention and Mitigation

Deceptive practices and abusive or malicious conduct (including, but not limited to, illegal or fraudulent actions, spam, phishing, pharming, distribution of malware, fast flux hosting, botnets, distribution of child sexual abuse images, online sale or distribution of illegal pharmaceuticals, counterfeiting, piracy, trademark or copyright infringement etc.) by you in the .OFFICE registry are prohibited. In addition to any pro-active monitoring it may undertake, the .OFFICE registry has established an Abuse Point of Contact for handling complaints related to any such activity, which shall also include investigation of and a response to any reports from law enforcement and governmental and quasi-governmental agencies of illegal conduct in connection with the use of the .OFFICE registry.

In the event of any suspected violation of Microsoft's .OFFICE Registration Policy or .OFFICE Registry T&Cs or any applicable laws, Microsoft reserves the right to unilaterally "lock" your domain name registration pending resolution of any such suspected violation. In its sole discretion, Microsoft may also initiate a rapid takedown process to handle complaints about potential abuse/malicious conduct in the .OFFICE registry.

Microsoft shall take reasonable steps to investigate and respond to any reports from governmental agencies and ccTLD operators of conduct that is alleged to cause confusion with the corresponding country code in connection with the use of a letter/letter two-character ACSCII domain. In doing so, Microsoft shall not be under any obligation to take any action in contravention of any applicable law.

Microsoft reserves the right, in its sole discretion, to suspend, cancel, or revoke any .OFFICE domain name registration, or to place any .OFFICE domain name on registry "lock", "hold", or other status deemed necessary:

- (1) to protect the interests of the .OFFICE registry;
- (2) to assist or comply with any laws, court or law enforcement requests, or any dispute resolution process (not limited to ICANN consensus policies);
- (3) to avoid any civil or criminal liability, against Microsoft or the .OFFICE registry including its affiliates, subsidiaries, officers, directors, employees, or consultants/contractors;
- (4) pursuant to terms governing the registration or use of a .OFFICE domain name including as described in the .OFFICE Registration Policy and the .OFFICE Registry T&Cs;
- (5) to remedy any error in connection with a .OFFICE domain name registration; and/or
- (6) in response to a report from a governmental agency or ccTLD operator of conduct that is alleged to cause confusion with the corresponding country code in connection with the use of a letter/letter two-character ACSCII domain.

Abuse Point of Contact

Inquiries, whether from law enforcement or the general public, related to abusive or malicious conduct in the .OFFICE registry should be directed to the .OFFICE Abuse Point of Contact.

The .OFFICE *Abuse Point of Contact* can be reached by email at *abuse_office@valideus.com*, by mail at Dietmar Lenden, Valideus Ltd, 28-30 Little Russell Street, London, WC1A 2HN.

Reports from governments and country code managers regarding confusion related to the use of a letter/letter two-character ACSCII domain may also be directed to the .OFFICE Abuse Point of Contact.

Inquiries from Registrars related to abusive domain name practices should be directed to Microsoft's Registry Services Provider, Verisign.

Data & Privacy Policy

By applying to register a .OFFICE domain name, or by asking Microsoft to maintain or renew a domain name registration, you agree to the current "Microsoft Online Privacy Statement" posted at http://www.microsoft.com/EN-US/privacystatement/OnlineServices/Default.aspx.

Disputes/Complaints

All disputes or concerns about abusive or malicious conduct in the .OFFICE registry (including claims of a .OFFICE registrant abusing third-party intellectual property rights) shall be addressed by the complainant to the Abuse Point of Contact for handling according to the .OFFICE Registry T&Cs, or UDRP or URS provider as appropriate.

All disputes between you and a third party concerning that third party's rights shall be handled according to the terms of the UDRP, URS, court, or other appropriate legal or adjudicatory system.

UDRP

By registering a .OFFICE domain name, you agree to the applicability of the Uniform Domain Name Dispute Resolution Policy ("UDRP"); the UDRP policy and rules are located at <u>www.icann.org/dndr/udrp/policy.htm</u>.

Microsoft notes that the remedies available for a successful complaint under the UDRP are cancellation or transfer of the domain name to the UDRP filing complainant; in the event of a UDRP case ordering transfer of a domain name to a UDRP complainant, any such transfer can only occur if that party meets all requirements of the .OFFICE Registration Policy and the .OFFICE Registry T&Cs; in the event a prevailing UDRP complainant does not meet the conditions of the .OFFICE Registration Policy and the .OFFICE Registry T&Cs, notwithstanding the UDRP transfer order, the .OFFICE domain name management team will cancel the respective domain name registration. In such circumstances, cancellation could result in the domain name being placed on a "non-resolving" list for a fixed period, or could be made immediately available for re-registration.

(The UDRP is an out-of-court dispute resolution procedure for adjudicating a claim by a third party that registrant's registration and use of a .OFFICE domain name infringes their trademark rights, i.e., registrant's domain name registration is identical or confusingly similar to a trademark in which the third-party complainant has rights, registrant has no rights or legitimate interests in the domain name, and registrant's registration and use of the domain name are in bad faith; a successful UDRP proceeding would result in either the cancellation of registrant's domain name, or the transfer of registrant's domain name registration to the complainant.)

URS

By registering a .OFFICE domain name, you agree to the applicability of the Uniform Rapid Suspension system ("URS"); the URS policy and rules are located at <u>http://newgtlds.icann.org/en/applicants/urs</u>.

(The URS is an out-of-court dispute resolution procedure for adjudicating a claim by a third party that registrant's registration and use of a .OFFICE domain name infringes their trademark rights, i.e., registrant's domain name registration is identical or confusingly similar to a trademark in which the third-party complainant has rights, registrant has no rights or legitimate interests in the domain name, and registrant's registration and use of the domain name are in bad faith; a successful UDRP proceeding would result in the suspension cancellation of registrant's domain name for the duration of the registration period (with the complainant having the option of paying to extend that suspension for one year)